## CHERILYNN CASTLEMAN

Executive Sales Coach | Global Keynote Speaker | Harvard Instructor | Al Sales Thought Leader





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## L – Leadership: Al-First Coaching for Strategic Sales Leaders

#### Summary

Leadership in the AI era isn't about mastering tools—it's about using AI to expand vision, fuel innovation, and shape resilient, high-performance cultures. This coaching handout introduces the 'L' in the S.A.I.L. framework, guiding sales leaders to use AI as a lens to see around corners, build innovation into their operations, and cultivate a team culture that adapts and thrives.

### Why It Matters

In fast-moving markets, leaders must anticipate what's next, not just react to what's now. Al is your force multiplier—revealing unseen risks, sparking bold new ideas, and reinforcing the habits and rituals that define a high-trust, high-performance team. Al-fluent leaders don't just talk transformation. They lead it—with insight, clarity, and courage.

#### 3 Core Focus Areas for Al-First Sales Leaders

#### 1. See Around Corners – Strategic Foresight

Al gives you radar. Use it to analyze trends, monitor competitors, and anticipate client needs before they surface. It's not about predictions—it's about preparation.

#### **Coaching Prompts:**

- What does the data suggest is coming in your industry or customer base?
- Where are your clients going, and how can you get there first?
- What signals should your team be watching more closely?

#### 2. Build Innovation – Operational Bravery

Al creates space for creativity. Free up time and mental energy by automating repetitive tasks, then challenge your team to solve meaningful problems and rethink the status quo.

#### **Coaching Prompts:**

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- What's one manual process you could eliminate or reimagine this month?
- How might AI help your team experiment more boldly, more often?
- Where is perfectionism holding you back from iterating?

### 3. Build Team Culture - Rituals of Learning

Leaders set the tone. Foster a culture where AI is not feared but explored—with structure, safety, and accountability. Build shared rituals like 'Test & Tweak' or 'Al Wins of the Week' to embed learning into the team rhythm.

#### Coaching Prompts:

- How do you recognize experimentation and learning—not just outcomes?
- What rituals support team trust, growth, and reflection?
- Are your reps clear on how AI supports their success and growth?